

From: Clair Bell, Cabinet Member for Adult Social Care and Public Health

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To: Health Reform and Public Health Cabinet Committee - 20 January 2022

Subject: Performance of Public Health commissioned services

Classification: Unrestricted

Previous Pathway: This is the first committee to consider this report.

Future Pathway: None

Electoral Division: All

Summary: This report provides an overview of the Key Performance Indicators (KPIs) for Public Health commissioned services. In the latest available quarter, July to September 2021, ten of fifteen KPIs were RAG rated Green, two Amber, two Red, and one had data unavailable as the data was not due for release at the time the report was written.

The first Red KPI is the young people exiting specialist substance misuse services in a planned way. A high number of these young people reported abstinence and a plan has been put in place to reduce unplanned exits. The second Red KPI is One You Kent, which was due to a reduction in outreach work by the Providers.

Recommendation: The Health Reform and Public Health Cabinet Committee is asked to **NOTE** the performance of Public Health commissioned services in Q2 2021/22.

1. Introduction

1.1. A core function of the Cabinet Committee is to review the performance of services which fall within its remit.

1.2. This report provides an overview of the Key Performance Indicators (KPIs) for the Public Health services that are commissioned by Kent County Council (KCC) and includes the KPIs presented to Cabinet via the KCC Quarterly Performance Report (QPR). Appendix 1 contains the full table of KPIs and performance over the previous five quarters.

2. Overview of Performance

2.1. Of the fifteen targeted KPIs for Public Health commissioned services, ten achieved target (Green), two were below target although did achieve the floor standard (Amber), two did not achieve the floor standard (Red) and one had data unavailable as the data was not due for release at the time the report was

written These KPIs relate to the young people exiting specialist substance misuse services in a planned way and the number of clients engaged with One You Kent Advisors.

3. Health Visiting

3.1 The Health Visiting Service delivered 18,700 mandated universal contacts in Q2 2021/22. All five mandated contacts were on or above target. Face-to-face delivery has increased from 43.3% in Q1 2021/22 to 56.9% in Q2 2021/22. The number of healthy child clinic attendances has increased from 1,248 in Q1 2021/22 to 1,730 in Q2 2021/22. Calls to the duty line (11,777 in Q2 2021/22) and specialist infant feeding service referrals remain high. The service continues to ensure vulnerable families or those with identified health needs receive a face-to-face contact in a clinic or at home.

4. Adult Health Improvement

4.1. The NHS Health Check Programme continues to recover after the service resumed delivery in Q2 2020/21 following a nationally mandated pause in March 2020 due to COVID. In Q2 2021/22, just over half of contracted GPs (82) actively participated in the programme and the provider core team continued to provide Health Check clinics across Kent. There were 4,498 Health Checks carried out in the quarter, which exceeds the target of a 20% quarterly increase in checks by 2,364 and indicates that capacity is increasing. The outreach team continued to establish and maintain relationships with key groups, employers, and organisations to engage with vulnerable and hard to reach communities.

4.2. In Q2 2021/22, the smoking cessation service continues to work to resume activity and to find suitable venues for the delivery of the service. The service has maintained a waiting list of zero due to staff being seconded from elsewhere since the pandemic began and it was agreed with KCC that the service could hire more staff to ensure low waiting times for people could continue now that the seconded staff have returned to their service and with third party provision through GPs and Pharmacy still not returning to pre-pandemic levels. The percentage of quits did decrease in Q1, however on average over the year the service is still on target for its 50% quit rate. Q2 data was not due for release at the time the report was written.

4.3. The One You Kent adult healthy lifestyle service has seen an increase in referrals across the county in Q2 2021/22. Many of these referrals have been from GPs who have recently been incentivised to make referrals to weight loss services by the Government. Unfortunately, not all people have been suitable for the service, due to, for example, being more suitable for Tier 3 services or not willing to engage and therefore it has not necessarily led to more people accessing the service. Work is under way to refresh the GP offer from January 2022. All delivery partners are planning how to best use the funding from the Public Health England Weight Management Grant, with particular emphasis on

services for Men, BAME communities and individuals with learning disabilities. The aim is to commence delivery in January 2022.

5. Sexual Health

5.1. The new sexual health indicator seeks to provide assurance that new patients to the service are being offered a full sexual health screen, where it is appropriate to do so, with the purpose of improving detection rates. Service providers and commissioners are working together to improve the proportion of new attendees to the service offered a full sexual health screen. A full sexual health screen can be completed through the home testing service or at a clinic appointment. Service providers have highlighted challenges recording the screens offered within the IT system. Despite this the current quarter has seen a rise in screens offered from 86% in Q1 2021/22 to 90% in Q2 2021/22. This is still below the target percentage of 92%, however as challenges in recording data have been identified, the service providers are optimistic that numbers should continue to rise.

6. Drug and Alcohol Services

6.1. The Adult Drug and Alcohol Services have now resumed full face-to-face interventions. Digital interventions continue for those that express a preference for this. Planned exits have slightly increased for Q2 2021/22, with 29% of service users leaving structured treatment in a planned way. Referrals to Adult Community Drug and Alcohol Services have reduced by 3% in Q2 2021/22, but the proportion of referrals commencing new treatment has remained stable.

6.2. The Young Person's Service received 87 referrals in Q2 2021/22, slightly higher than Q2 last year (84). The number of young people exiting treatment in a planned way increased to 74% this quarter. Discussion has taken place with stakeholders on the feasibility of the target (85%) and benchmarking activity is planned to consider performance in other areas of the country. In Q2 12% of the young people reported abstinence. Measuring abstinence may not be reflective of the harm reduction work the service carries out, which would have a positive impact on the young person but is not yet captured within the data.

7. Mental Wellbeing Service

7.1. In Q2 2021/22 referrals to the Live Well Kent service have resumed to levels seen prior to the pandemic. The service has successfully transitioned to a blended offer of digital and face-to-face, offering more choice and based on the needs of people and availability of safe and suitable venues. Satisfaction rates remain above target. There has been an increase in the number of people accessing the services up to the age of 19 and those aged between 26 and 35, with interventions designed and aimed at these younger age groups. The service is working with Public Health to promote and support smoking cessation for people through a nine month pilot with the Smoke Free service in Kent.

8. National Child Measurement Programme

8.1. Due to the coronavirus pandemic and resulting school closures, the delivery of the National Child Measurement Programme (NCMP) was halted in March 2020. The re-commencement of the NCMP was further delayed from January 2021 to April 2021. Given the time constraints and continued impact of COVID, the target participation rate was changed nationally to 10% for each cohort (Year R and Year 6) for 2020/21.

8.2. In Kent, 100% of schools in the targeted cohorts were contacted to take part. The participation rate for Year R was 85% (Green) and for Year 6 was 9.8% (Amber). The low participation rate (Year 6) may also be attributed to increased levels of Covid-related absence in school age children and four targeted schools cancelling due to Covid bubble closures. The latter had a significant impact towards the end of the programme, as the delayed commencement of NCMP left no capacity to reschedule these schools. The service has proactively followed up with the parents of overweight and underweight children through phone calls and the offer of a Healthy Weight package of care.

9. Conclusion

9.1. Ten of the fifteen KPIs remain above target and were RAG rated Green. Commissioners continue to explore other forms of delivery, to ensure current provision is fit for purpose and able to account for increasing demand levels in the future.

10. Recommendations

Recommendation: The Health Reform and Public Health Cabinet Committee is asked to **NOTE** the performance of Public Health commissioned services in Q2 2021/22

11. Background Documents

None

12. Appendices

Appendix 1 - Public Health Commissioned Services KPIs and Key.

13. Contact Details

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Appendix 1: Public Health Commissioned Services – Key Performance Indicators Dashboard

Service	KPI's	Target 20/21	Target 21/22	Q2 20/21	Q3 20/21	Q4 20/21	Q1 21/22	Q2 21/22	DoT**
Health Visiting	PH04: No. of mandated universal checks delivered by the health visiting service (12 month rolling)	65,000	65,000	69,440 (g)	70,445 (g)	71,932 (g)	72,763 (g)	73,695 (g)	↑
	PH14: No. and % of mothers receiving an antenatal contact with the health visiting service	43%	43%	2,877 70% (g)	2,727 68% (g)	2,821 72% (g)	3,061 83% (g)	3,616 70% (g)	↓
	PH15: No. and % of new birth visits delivered by the health visitor service within 30 days of birth	95%	95%	4,061 99%(g)	3,965 99%(g)	3,815 99%(g)	4,036 99%(g)	4,280 99%(g)	↔
	PH16: No. and % of infants due a 6-8 week who received one by the health visiting service	85%	85%	3,711 90%(g)	3,685 90%(g)	3,474 92%(g)	3,764 93%(g)	3,956 93%(g)	↔
	PH23: No. and % of infants who are totally or partially breastfed at 6-8 weeks (health visiting service)	-	-	1,851 51%*	1,855 50%*	1,739 48%*	1,943 50%*	2,144 52%*	-
	PH17: No. and % of infants receiving their 1-year review at 15 months by the health visiting service	85%	85%	3,420 81% (a)	4,011 89% (g)	3,745 91% (g)	3,647 92% (g)	3,833 93% (g)	↑
	PH18: No. and % of children who received a 2-2½ year review with the health visiting service	80%	80%	3,028 70% (a)	3,754 84% (g)	3,911 87% (g)	3,735 91% (g)	3,701 93% (g)	↑
Structured Substance Misuse Treatment	PH13: No. and % of young people exiting specialist substance misuse services with a planned exit	85%	85%	42 91%(g)	38 78%(a)	40 85%(g)	44 71%(r)	34 74%(r)	↑
	PH03: No. and % of people successfully completing drug and/or alcohol treatment of all those in treatment	25%	25%	1,312 27% (g)	1,350 27% (g)	1,362 28% (g)	1,411 28% (g)	1,456 29% (g)	↑
Lifestyle and Prevention	PH01: No. of the eligible population aged 40-74 years old receiving an NHS Health Check (12 month rolling)	41,600	9,546	17,449 (r)	9,596 (r)	3,490 (r)	6,341 (r)	10,476 (g)	↑
	PH11: No. and % of people quitting at 4 weeks, having set a quit date with smoking cessation services	52%	52%	559 62% (g)	851 63% (g)	905 65% (g)	910 59% (g)	nca	↓
	PH21: No. and % of clients engaged with One You Kent Advisors being from the most deprived areas in the County	60%	60%	260 51% (a)	300 42% (r)	307 47% (r)	317 54% (a)	365 45% (r)	↓
Sexual Health	PH24 No. and % of all new first time patients (at any clinic or telephone triage) offered a full sexual health screen (chlamydia, gonorrhoea, syphilis, and HIV)	-	92%	4,960 75%(a)	5,393 88%(a)	4,295 87%(a)	6,014 86%(a)	5,987 90%(a)	↑
Mental Wellbeing	PH22: No. and % of Live Well Kent clients who would recommend the service to family, friends or someone in a similar situation	90%	90%	490 99.4% (g)	401 99.3% (g)	462 100.0% (g)	433 98% (g)	467 98% (g)	↔

*Coverage above 85% however quarter did not meet 95% for robustness expected for national reporting

Commissioned services annual activity

Indicator Description	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	DoT
PH09: Participation rate of Year R (4-5 year olds) pupils in the National Child Measurement Programme	97% (g)	97% (g)	93% (g)	95% (g)	95% (g)	85% (a)	↓
PH10: Participation rate of Year 6 (10-11 year olds) pupils in the National Child Measurement Programme	96% (g)	96% (g)	96% (g)	94% (g)	94% (g)	9.8%(r)	↓
PH05: Number receiving an NHS Health Check over the 5-year programme (cumulative: 2013/14 to 2017/18, 2018/19 to 2022/23)	115,232	157,303	198,980	36,093	76,093	79,583	-
PH06: Number of adults accessing structured treatment substance misuse services	5,462	4,616	4,466	4,900	5,053	4,944	↓
PH07: Number accessing KCC commissioned sexual health service clinics	73,153	78,144	75,694	76,264	71,543	58,457	↓

Key:

RAG Ratings

(g) GREEN	Target has been achieved
(a) AMBER	Floor Standard achieved but Target has not been met
(r) RED	Floor Standard has not been achieved
nca	Not currently available

DoT (Direction of Travel) Alerts

↑	Performance has improved
↓	Performance has worsened
↔	Performance has remained the same

**Relates to two most recent time frames

Data quality note

All data included in this report for the current financial year is provisional unaudited data and is categorised as management information. All current in-year results may therefore be subject to later revision.